

# Resident Questions for Housing Area Panel

Reference: C2.1

<b>Question Title</b>	Window Replacements at Sylvan Hall
<b>Date question raised</b>	19/12/2022
<b>Week of Area Panel</b>	13/02/2023
<b>Area in city</b>	Central
<b>Star rating applied by residents</b>	2 star – Local issue
<b>Deadline for officer response</b>	9am on 19 <sup>th</sup> January
<b>Name of officer responding</b>	Ryan Mulliner
<b>Officer job title</b>	Windows and Doors Project Manager

## Resident Question

<b>Issue:</b>	Windows at Sylvan Hall badly need replacing.
<b>Background:</b>	Residents have been told that their windows are due to be replaced in 2023. They asked for confirmation that this is in the programme and will be happening.
<b>Action requested:</b>	Request confirmation of schedule for replacement of windows at Sylvan Hall.

## Officer Response

<b>Officer contact details:</b>	Ryan Mulliner
<b>Officer Response:</b>	<p>I can confirm that the windows will be replaced alongside the external decorations programme in the following blocks;</p> <ul style="list-style-type: none"> <li>1-22 Hollybank (2023-2024)</li> <li>1-9 Rowan House (2023-2024)</li> <li>1-6 Maple House (2024-2025)</li> <li>1-12 Maple House (2024-2025)</li> <li>1-6 Elm Lodge (2024-2025)</li> </ul> <p>Currently, we are unable to give more accurate timescales when works will commence at this stage, but the scope of works and pricing is currently being carried out. Once we have more information, further communications will be released, followed by section 20 consultation.</p>
<b>Action:</b>	Further communication will be sent to all affected residents.
<b>Start date:</b>	09/01/2023
<b>End date:</b>	31/03/2023

